## The IPN DISPATCH



IPN Monthly Dispatcher Update

March 2019

### DISPATCHER OF THE MONTH

IPN Dispatcher of five years SFO034 has been named as this month's Dispatcher. Thank you for your dedication and great pages!

Dispatcher of the Month is a random drawing and all active dispatchers are eligible to win.

### IN THIS ISSUE

Expansion Categories Opt-in Rule of Three New Dispatchers Monthly Stats Dispatcher Photos



03-03-2019 02:12 | Boone County (Florence)|
2 Alarm Fire| | 35 Rio Grande Circle|FFD C130
o/s 3 Sty Apt Building Heavy Fire Showing
On Arrival Command Req Second Alarm
M/A:Kenton County| U/D: Command Req
4 Extra Ambulances and 1 Extra Engine
M/A:Kenton County| KTY017

**Photo by Michael Townsend** 

# OPT-IN. BE ACTIVE. GET POINTS.



Did you know that IPN has a group of opt-in expansion categories? Yes, there are additional categories that you can page to that

many dispatchers have taken advantage of to get more points and all you have to do is opt-in and actively page.

Having this access allows members to transmit seemingly minor incidents and receive credit. The reported house fire that is quickly knocked down without a W/F response is one example. A broken sprinkler pipe flooding a business is another. Although these calls are not of interest to most of our members, there are some subscribers who have asked for this content.

If you have wondered why you don't see these groups on your dispatch screen, it's probably because you didn't know. Now you are aware and all you have to do is let support know you want them added.

One thing to note: once the groups are added, please actively participate. Some dispatchers had access to these categories but didn't send calls and the groups were removed. Accounts are reviewed on a regular basis. If the admins see that you are not participating they may remove your access. We can always turn it back on if you plan to participate. Just ask support.

Keep in mind: If you have these categories and your minor loss could be of interest to the media or other members, many times the call can also be sent to a "main stream" category. This means double credit and extra points!

For example, a tree that falls on a house causing significant damage can be transmitted to Structure Damage. If there is a rescue component then that is obviously justification for a Tech Rescue or S&R page. If there is no rescue component then you can send it over Special or Traffic Advisory depending on the extent of damage.

When in doubt, ask yourself, "Would my local newspaper cover this?" We think small on this because the major news outlets are too busy handling political issues. This is why people come to IPN for their real time local news. And now you have another tool to get the word out!



01-30-2019 @13:28 | PEN| Wyomissing Boro, PA (Berks County) | MJRACC | Fire ops 1 | 222 SB Near Rt422 | Chief 85 O/s W/40-60 Car MVA W/ Injuries & Entrapment C85 CMD RQST Muliple Units To Scene M/A:Lebanon | PEN096

**Photo by Tyler Wentze** 

#### **WELCOME NEW DISPATCHERS!**

This huge list represents IPN dispatchers approved in January and February. Welcome aboard!

ALA005 Nick
CAL030 Matthew
FLA011 Ryan
FLA149 Austin
FLA444 Kyle
FLA517 Dominik

MAS056 Eric MCH015 Rory MNE113 Mahlon NJY058 Christian NYK093 Andrew NYK172 Nathan

PEN015 Aaron

PFN039 Bill

PEN042 Zane
PEN311 Tyler
PEN352 Shawn
SAN034 Michael
TEN034 Mitchell
WSC005 Daniel
WSC200 Maxwell

CON105 Justin CON118 Shayne CON122 Nicholas FLA177 Jean-Carlo HWI017 Benjamin IND017 Jeremy IOW019 Alric KTY014 Nathan

KTY014 Nathan MAS171 Anthony MCH040 Jeremy MIN034 Josh NJS043 Steve

NJY008 Dylan NJY119 Aaron NJY211 Justin NYK034 Craig NYK332 Ben

OHI082 Carl OHI082 Logan

PEN134 Johnathan

VIR155 John WSC012 Robert WSC052 James WSC060 Joshua Dispatcher Meet & Greet!



02-06-2019 @14:21 | Delaware County (Concord Township) | Major Accident | 104 Wilmington West Chester Pike | Psp on loc mvc with overturned vehicle and confirmed pin request fd and ems to expedite |

U/D: incident involves state police car. Ems req status of medvac availability|
U/D:Incident Was Result Of Police Chase Subject Ran From Car Stop Extended
Closure Of Roadway| PEN030
Photo by Frank Schaeffer





The QA team would like to remind you that alerts are not allowed every time another unit is requested to a scene. The long standing "rule of threes" still applies. This can be for Engines, Ladders, Rescues, Brush Vehicles, Tankers or any similarly defined companies. For incidents involving the Los Angeles City Fire Department a Task Force will count as two independent companies since their dispatch center often sends an independent Engine Company along with a 2-Piece Light Force to these requests.

Specialized units such as Hazmat Teams, USAR Teams or Helicopters are exempt from this rule in most cases. If the agency normally sends airships on calls, please use your best judgment. Our goal is to keep the members informed of significant changes without annoying them with play by play reporting.

If an incident gets way out of hand, like the California vegetation fires last year, then the rule of threes should be abandoned. In lieu of numerous updates, it may be better to keep a running tally of units responding and include that on a single update. For Example "U/D: 100+ Acres. Fire has jumped the highway. 5 Addl Strike Teams, 2 Air Tankers to Fire with 2 Task Forces for Structural Protection".

Let us know if you have questions.



01-24-2019 @ 12:32 | ARI| Maricopa, AZ (Pinal County)| HAZMAT| A12| Maricopa High School| Broken mercury thermometer. Bldg 100 evac of students/staff. BC571 I/C M/A: Phoenix| ARI018

**Photo by David French** 





Photos by DFW156

03-01-2019 | DFW | Dallas, TX (Dallas County) | 1 Alarm Fire | 453.875 | 9607 Wickersham Rd | FD O/S with smoke and fire showing from the roof of 2 story apartments | 02:27

U/D: CMD reports heavy smoke & fire from 2 story apartment building. 2nd alarm on arrival 02:31

U/D: CMD updates to 3 alarms of a 2 story apartment building with heavy fire showing DFW156 02:48

## **MONTHLY STATS**

### STARTING OFF THE YEAR RIGHT!

Twenty nineteen is off to an amazing start with seven states transmitting over one thousand calls in January. It would have been eight but Maryland was two incidents shy with 998 alerts. The most impressive effort for the month was Pennsylvania taking the #4 spot after sending 1299 notifications. They sent 60 calls more than Massachusetts ,which normally holds that spot. *An impressive effort by everyone!* 

Our dispatchers to the north continue to do a great job covering local content. Although not as busy they still get the calls out when they matter. Ontario lead the pack with 357 alerts, followed by British Columbia (43) & Nova Scotia (32). Quebec, Alberta and New Brunswick each transmitted a handful of incidents.

We would love add more dispatchers in all of the Provinces. Be sure to tell your friends about us!

January

Florida
New York

**California** 

**Pennsylvania** 

**Massachusetts** 

Illinois

**Texas** 

Maryland

Ohio

Wisconsin

### 2019 IPN T-SHIRT

This year's t-shirt design offers a tribute to our fallen Police Officers. Sadly, line of duty deaths are increasing and it affects all of us who work with and know these officers. Show your support of the law enforcement community and order your t-shirt.

S-XL \$19 2XL \$21 3XL \$22 4XL \$23

Pricing includes USPS shipping. The heather gray material is pre-shrunk, Gildan Ultra Cotton.

Dispatchers can redeem points for a t-shirt at incidentpage.net/members/rewards.html. To pay by credit card, email support@incidentpage.net with your size and credit card number, card expiration date, the name on the card, and 3 or 4 digit code.





Front Upper Left



Centered on Back



02-13-2019 @16:20 | NYK | Walden, NY (Orange County) | Traffic Advisory | 12 Bergen Ave | FD On Scene with a Natural Gas Odor Inside the Building, Road Is Blocked [NYK330] | NYK000

Photo by Michael Townsend

#### HOTLINE INFO REMINDER

Provide all necessary information.
Spell street names and towns.

Text: hotline@incidentpage.net Toll-free Phone: 1-888-339-8259

#### **CONTACT US**

Please send us your article suggestions, incident photos, input, and feedback. We want to hear from you and share it with other dispatchers!

Remember, this is YOUR newsletter!

**Newsletter Story & Photo Submission:** 

newsletter@incidentpage.net

**General Support:** 

support@incidentpage.net

**Dispatcher Admin Office:** 

1900 Weld Blvd, Suite 105 El Cajon, CA 92020

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